

Penta Consulting

Technology Resource Solutions

technology resource solutions

COMPANY OVERVIEW



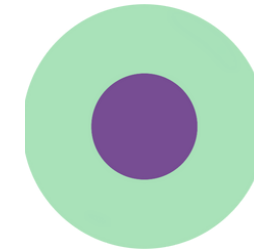
6,176

Projects delivered
Globally



154

Countries served



10

Legal entities



122

Clients



1,000+

Resources working on
client projects



26

Years delivering
excellence

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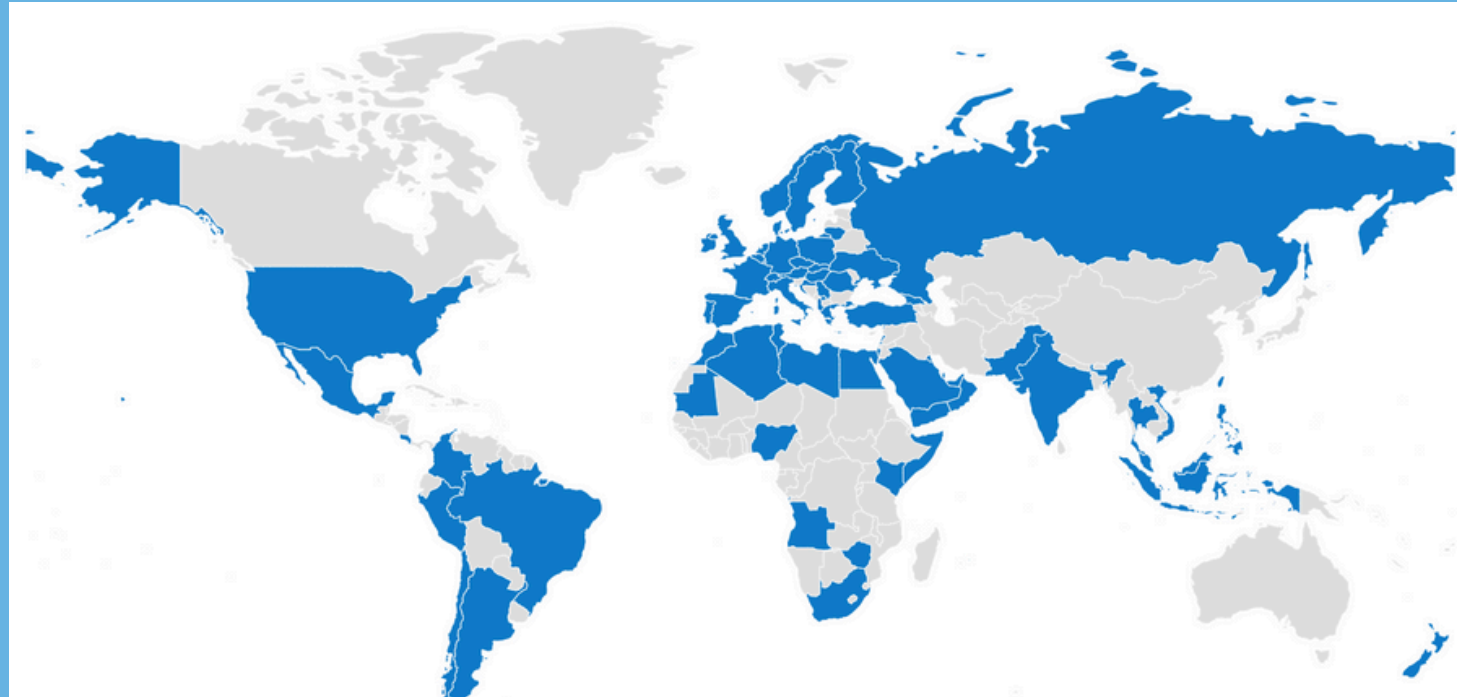
PENTA OFFICE LOCATION



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REGIONAL CAPABILITY

1,000+ resources working on client projects



For information on countries not listed in EMEA, APAC, LATAM – Please request

Albania
Algeria
Angola
Argentina
Austria
Belgium
Brazil
Chile
Colombia
Costa Rica
Croatia
Czech Republic
Denmark
Egypt
Finland
France
Georgia
Germany

Greece
Hungary
India
Indonesia
Ireland
Israel
Italy
Kenya
Kosovo
Kuwait
Lebanon
Libya
Lithuania
Luxembourg
Malaysia
Mauritania
Mexico
Morocco

Netherlands
New Zealand
Nigeria
Norway
Oman
Pakistan
Peru
Philippines
Poland
Portugal
Qatar
Romania
Russia
Saudi Arabia
Serbia
Singapore
Slovakia
Somalia

South Africa
Spain
Sweden
Switzerland
Taiwan
Thailand
Tunisia
Turkey
Ukraine
UAE
United Kingdom
United States
Vietnam
Yemen
Zimbabwe

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WHAT WE DO

Total Service Offering

Professional Services

- ✓ Direct Resource Fulfilment
- ✓ Contract to Perm
- ✓ Project based Resource Fulfilment
- ✓ On-Perm Specialist Technical Resources
- ✓ Remote Specialist Technical Resources
- ✓ Payroll & Contract Services
- ✓ RaaS (Managed Resource Services)



Managed Services

- ✓ Multi Vendor Technical Support (24x7)
- ✓ Network Monitoring
- ✓ Network Optimisation
- ✓ Network Security
- ✓ Audit & Health Check
- ✓ Design & Plan
- ✓ Network Consulting



Employer Of Record

- ✓ Global Coverage 180+ Countries
- ✓ Onboarding of International Employees
- ✓ Local Legislation and Labour Law Advice
- ✓ Visa Solutions
- ✓ Benefit Schemes
- ✓ Global Payroll
- ✓ Compliant Employment Contracts



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PROFESSIONAL SERVICES

Specialist Sourcing Teams

Cyber Security

Sourcing specialists in Cyber Security, including incident response, data loss, infrastructure and more.

Data & AI

Make informed business decisions with specialist data analytics resources, offering deep insights into your operations.

Software Development

Leverage our expertise in software development to create custom solutions that increase efficiency and drive growth.

Cloud Technologies

Helping move your business to the next level with our specialists in scalable cloud technologies, empowering your employees to work anytime, anywhere.

Infrastructure

Staying ahead of the curve with experts in IT infrastructure, providing reliable, secure, and efficient support for all business operations..

Telecoms

Specialising in all aspects of Telecoms, including Network Infrastructure, Architecture and Design.

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PROFESSIONAL SERVICES

The Hiring Process



Candidates that are shortlisted for IT technical requirements will follow a stringent vetting process to ensure best in class delivery of stated requirements.

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PROFESSIONAL SERVICES

Resource as a Service (RaaS)



Delivery Team



Penta PMO



Penta account
manager



Penta resource
service manager

Work Package SOW

Outcome Based Delivery

PMO Driven

Milestone Payments

Compliance / Legislation

Dedicated Team With
Single Point of Control

Risk Mitigation

Cost Control

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MANAGED SOLUTIONS

Network Opex Reduction

Operating cost
reduction vendor
incumbent alternative

Legacy 'end of life' extension

OEM/Vendor legacy support alternative

Pre-emptive network activity

Monitoring trend analysis

NMS, OSS Server optimisation

Extending life of hardware estate

Network capacity analysis

Audit, analysis and data capture

Diversity & protection route

Failure scenario modelling and analysis

Network consolidation

Node, element & hardware removal planning,
analysis & network impact prevention

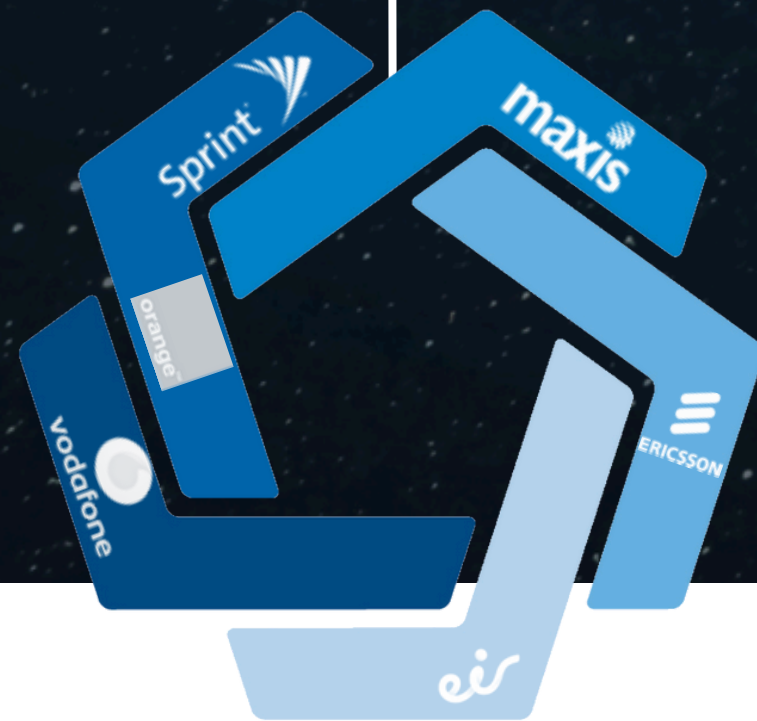
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MANAGED SOLUTIONS

Network Support Services

26 Years of Delivery

Delivering
Network
Support
Solutions to the
World's Leading
Technology
Vendors



Vertical Technology Support Teams

Specialist teams per OEM per product



24/7 Technical Support

Specialist teams per OEM per product



Follow The Sun Model

On demand support as required



Global Coverage

Teams located per technology in over 50 countries



Onsite or Remote Offerings

Ability to provide remote / onsite or a mixture of both services



Expert Engineers (SME)

Ex Vendor engineers with over 10 years experience working directly with the OEM



Bespoke Network Support

Proven high level customised network support & implementation services based upon desired customer environments



Ticket Handling



Fault Troubleshooting



Incident Management



Emergency Recovery



Post Event Alarm handling



Fault Trend Analysis



Service Management



Root Cause Diagnosis



Preventative Maintenance

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OUR CLIENTS



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CONTACT INFORMATION

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